



Vehicle Service Contract Purchase Price Refund Application

Customer Information

Name:	Telephone:		
Address:	City:	State:	Zip:
Fax:	Email Address:		

Dealer Information

Name:	Date of Purchase:		
Address:	City:	State:	Zip:

Vehicle Service Contract Information

VSC Company Name:	Telephone:		
Address:	City:	State:	Zip:
VSC Number:	Date Issued:	Expiration Date:	
Term: Months:	Miles:	Expiration Miles:	
Name of Road Service Provider (if different from VSC company):			
Address:		Telephone:	

Vehicle Information

Year:	Make:	Model:	VIN:
Is vehicle currently financed? Yes ___ No ___ If yes, name of financing company:			

I. Signed Release by Customer:

The contract holder, whose signature appears below, attests that there have been no claims made under the VSC described above including claims for road service (tires, lost key, lock-out, etc).

II. Authorization for Release of Information:

I hereby authorize my service contract provider to release all records in connection with my extended vehicle service contract to Sterling Financial Management.

III. If Sterling Financial is unable to access VSC administrator's records, it will be my responsibility to secure an attested statement from the VSC stating that no claims have been made against the Vehicle Service Contract.

_____	_____	_____
Customer Signature	Printed Name	Date

Documents Required for Refund (Please send legible copies)

- Copy of Vehicle Service Contract
- Copy of Current Vehicle Registration
- Copy of Sterling VSC Buy Back Agreement
- Refund Application (including signed release) – THIS FORM
- Current Odometer Statement (if expired by mileage) – must include vehicle year, make, model, & VIN
 - Odometer Disclosure Statement provided and completed by the DMV **OR**
 - Statement of Mileage verified and signed by a law enforcement officer or a notary public
- Copy of Buyer's Order, Finance Contract, or Bill of Sale



All claim information must be submitted to the administrator at the address below within 90 days of the termination date of the Vehicle Service Contract or within 3,000 miles after expiration (if expired by mileage), whichever is sooner.

Please Note: Request for benefits cannot be processed until all information is received. This process may take up to 30 days from date of submission, depending on the amount of time it takes to access the records from the service contract provider.

Mail to:	Fax to:
Sterling Financial Management	Fax: (334)616-7274
P.O. Box 550, Eufaula, AL 36072	Phone: (800)766-0310